

Offaly County Council Performance Indicators 2020

Performance Indicators

01/01/2020 - 31/12/2020 (Annual)

Offaly County Council

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 Approved	A. No. of dwellings in the ownership of the LA at 1/1/2020	1891	
	B. No. of dwellings added to the LA owned stock during 2020 (whether constructed or acquired)	36	
	C. No. of LA owned dwellings sold in 2020	9	
	D. No. of LA owned dwellings demolished in 2020	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2020	1918	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	0	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2020	2.50 %	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2020	48	
	A. Expenditure during 2020 on the maintenance of LA housing compiled from 1 January 2020 to 31 December 2020, divided by the no. of dwellings in the LA stock at 31/12/2020, i.e. the H1E less H1F indicator figure	€565.45	

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Housing: H1, H2 & H4 Approved	Expenditure on maintenance of LA stock compiled from 1 January 2020 to 31 December 2020, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€1084541.03	
Housing: H3 & H5 Approved	A. The time taken from the date of vacation of a dwelling to the date in 2020 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2020	26 wk	
	B. The cost expended on getting the dwellings re-tenanted in 2020, averaged across all dwellings re-let in 2020	€16168.55	
	The number of dwellings that were re-tenanted on any date in 2020 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	23	
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	598 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€371876.74	
	A. Total number of registered tenancies in the LA area at end of June 2020	3630	
	B. Number of rented dwellings inspected in 2020	250	
	C. Percentage of inspected dwellings in 2020 that were found not to be compliant with the Standards Regulations	99.07 %	
	D. Number of dwellings deemed compliant in 2020 (including those originally deemed non-compliant)	9	

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Topic	Indicator	Value	Comment
Housing: H6 Approved	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2020	64.00 %	
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2020 as recorded on the PASS system	25	
	The number out of those individuals who, on 31/12/2020, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	16	
Roads: R1 & R2 Approved	A. (a) The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	96.80 %	
	A. (b) The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	96.30 %	
	A. (c) The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	80.60 %	
	A. (d) The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2020	56.50 %	
	B. (a.1) The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2020	13.40 %	
	B. (a.2) The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2020	14.90 %	
	B. (a.3) The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2020	39.50 %	
	B. (a.4) The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2020	32.20 %	
	B. (b.1) The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2020	19.10 %	
	B. (b.2) The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2020	21.80 %	

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Topic	Indicator	Value	Comment
Roads: R1 & R2 Approved	B. (b.3) The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2020	33.90 %	
	B. (b.4) The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2020	24.60 %	
	B. (c.1) The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2020	19.80 %	
	B. (c.2) The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2020	22.00 %	
	B. (c.3) The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2020	33.80 %	
	B. (c.4) The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2020	23.80 %	
	B. (d.1) The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2020	19.10 %	
	B. (d.2) The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2020	9.30 %	
	B. (d.3) The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2020	22.90 %	
	B. (d.4) The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2020	31.00 %	
	A1. Kilometres of regional road strengthened during 2020	23.6 km	
	A2. The amount expended on regional roads strengthening work during 2020	€3013071.00	
	A3. The average unit cost of regional road strengthening works per square metre (€/m ²)	€21.46	
	B1. Kilometres of regional road resealed during 2020	13.9 km	
	B2. The amount expended on regional road resealing work during 2020	€515755.00	
	B3. The average unit cost of regional road resealing works per square metre (€/m ²)	€5.94	

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Topic	Indicator	Value	Comment
Roads: R1 & R2 Approved	C1. Kilometres of local road strengthened during 2020	48.5 km	
	C2. The amount expended on local road strengthening work during 2020	€2697149.00	
	C3. The average unit cost of local road strengthening works per square metre (€/m ²)	€12.90	
	D1. Kilometres of local road resealed during 2020	54.1 km	
	D2. The amount expended on local road resealing work during 2020	€1029144.00	
	D3. The average unit cost of local road resealing works per square metre (€/m ²)	€4.20	
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2020	81.18 %	
Water: W1 & W2 Approved	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2020	1.00 %	
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	80.36 %	
	The number of registered schemes monitored in 2020	45	
	Total number of registered schemes in 2020	56	
Waste: E1 Approved	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2020	6400	
	B. The % of households within the local authority that the number at A represents (based on agglomerations of more than 500)	67.09 %	

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Topic	Indicator	Value	Comment
Environmental Pollution: E2 Approved	A1. Total number of pollution cases in respect of which a complaint was made during 2020		1478
	A2. Number of pollution cases closed from 1/1/2020 to 31/12/2020		1388
	A3. Total number of cases on hands at 31/12/2020		222
	The opening number of cases carried forward from the year end 2019		132
Litter Pollution: E3 Approved	A1. The % of the area within the LA that when surveyed in 2020 was unpolluted or litter free		
	A2. The % of the area within the LA that when surveyed in 2020 was slightly polluted		
	A3. The % of the area within the LA that when surveyed in 2020 was moderately polluted		
	A4. The % of the area within the LA that when surveyed in 2020 was significantly polluted		
	A5. The % of the area within the LA that when surveyed in 2020 was grossly polluted		
Green Flag Status: E4 Approved	A. The % of schools that have been awarded/renewed green flag status in the two years to 31 December 2020		41.56 %
	Schools which attained a Green Flag for the first time in 2020		1
	Schools which renewed their Green Flag in 2020		13
	Schools which held a Green Flag from 2019 and therefore do not require renewal until 2021		18
Energy Efficiency: E5 Approved	A. The cumulative % of energy savings achieved by 31/12/2020 relative to baseline year (2009)		1.00 %

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Public Lighting: E6 Approved	A. Total billable wattage of the public lighting system	3354.87 MWh	
	B. Average billable wattage of the public lighting system	90.91 W	
	C. Percentage of the total system that LED lights represent	35.65 %	
	Number of LED lights in the public lighting system	3157	
	Number of SOX-SON lights in the public lighting system	5699	
Planning: P1 Approved	A. Buildings inspected as a percentage of new buildings notified to the local authority	18.26 %	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2020 to 31/12/2020 by a builder or developer on the local authority	219	
	Number of new buildings notified to the local authority in 2020 that were the subject of at least one on-site inspection during 2020 undertaken by the local authority	40	
Planning: P2 & P3 Approved	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2020	24	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	79.17 %	
	Number of determinations confirming the LA's decision (either with or without variation)	19	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2020 to 31/12/2020 that were investigated	29	During COVID restrictions no investigations were permitted and coupled with staff changes investigations were substantially reduced on 2019
	B. Total number of investigated cases that were closed during 2020	8	

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Topic	Indicator	Value	Comment
Planning: P2 & P3 Approved	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	37.50 %	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	62.50 %	
	E. % Cases at B that were closed due to enforcement proceedings	0 %	
	F. Total number of planning cases being investigated as at 31/12/2020	126	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	3	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	5	
	Number of cases at 'B' that were closed due to enforcement proceedings	0	
Planning: P4 & P5 Approved	A. The 2020 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€28.08	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2020	€2188980	
	A. The percentage of applications for fire safety certificates received in 2020 that were decided (granted or refused) within two months of their receipt	93.55 %	
	B. The percentage of applications for fire safety certificates received in 2020 that were decided (granted or refused) within an extended period agreed with the applicant	6.45 %	
	The total number of applications for fire safety certificates received in 2020 that were not withdrawn by the applicant	31	

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Topic	Indicator	Value	Comment
Planning: P4 & P5 Approved	The number of applications for fire safety certificates received in 2020 that were decided (granted or refused) within two months of the date of receipt of the application	29	
	The number of applications for fire safety certificates received in 2020 that were decided (granted or refused) within an agreed extended time period	2	
Fire Service: F1 Approved	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2020 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€41.85	
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2020	€3184827	
Fire Service: F2 & F3 Approved	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	0 min	No full time brigades in Offaly
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	5.53 min	
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	0 min	No full time brigades in Offaly
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	5.32 min	
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutes	45.29 %	
	B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	41.62 %	
	C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	13.09 %	

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Topic	Indicator	Value	Comment	
Fire Service: F2 & F3 Approved	D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	28.38 %		
	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	37.84 %		
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	33.78 %		
	Total number of call-outs in respect of fires from 1/1/2020 to 31/12/2020	382		
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	173		
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	159		
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	50		
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2020 to 31/12/2020	148		
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	42		
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	56		
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	50		
	Library Service: L1 Approved	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	0.93	
B. Number of items issued to library borrowers in the year		162043		
C. Library active members per head of population		0.11		
D. Number of registered library members in the year		15018		

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Topic	Indicator	Value	Comment
Library Service: L1 Approved	Number of visits to its libraries from 1/1/2020 to 31/12/2020	72708	
Library Service: L2 Approved	A. The Annual Financial Statement (AFS) Programme F data for 2020 divided by the population of the LA area per the 2016 Census	€34.19	
	B. The annual per capita expenditure on collections over the period 1/01/2020 to 31/12/2020	€1.80	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2020	€2665680	
	B. The annual expenditure on new stock acquired by the library in the year	€140000	
Youth and Community: Y1 & Y2 Approved	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	100 %	
	Total number of second level schools in the LA area at 31/12/2020	12	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2020	12	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	10.02	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2020	549	
	Total number of those organisations that registered for the first time in 2020	26	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	55	

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Topic	Indicator	Value	Comment
Youth and Community: Y1 & Corporate: C1, C2, C4 & C5 In Progress	A. The wholetime equivalent staffing number as at 31 December 2020	417.80	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2020	3.22 %	
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2020	0.10 %	
	Total Number of working days lost to sickness absence through medically certified leave in 2020	3050 day	
	Total Number of working days lost to sickness absence through self-certified leave in 2020	98.5 day	
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2020	0 day	
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2020	0 day	
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave		
	A. All ICT expenditure in the period from 1/1/2020 to 31/12/2020, divided by the WTE no.	€3088.34	
	Total ICT expenditure in 2020	€1290308.14	
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	1.42	
	Total Revenue expenditure from 1/1/2020 to 31/12/2020 before transfers to or from reserves	90698883	
Corporate: C3 Approved	A. The per capita total page views of the local authority's websites in 2020	19.92	

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Topic	Indicator	Value	Comment
Corporate: C3 Approved	B. The per capita total number of followers at end 2020 of the local authority's social media accounts (if any)	1.04	
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2020 to 31/12/2020 obtained from a page tagging on-site web analytics service or equivalent	1552944	Moved ePlan to LGMA
	The total number of social media users who, at 31/12/2020, were following the local authority on any social media sites	81043	
	The number of social media accounts operated by the local authority	30	
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	Offaly County Council has not yet amended our Cookies Policies, this will be done as part of our new website.	
Finance: M1 to M4 Approved	A. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-3611785	
	B. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-3067265	
	C. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-2505853	
	D. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-1873757	
	E. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-1661523	

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Topic	Indicator	Value	Comment
Finance: M1 to M4 Approved	F. Cumulative surplus or deficit at 31/12/2020 as a percentage of Total Income in 2020 from the Income and Expenditure Account Statement of the AFS	-1.83 %	
	G. Revenue expenditure per capita in 2020	€1132.98	
	H. Revenue expenditure per capita in 2020 excluding significant out of county / shared service expenditure	€1132.98	
	The 2020 Total Income figure from the Income and Expenditure Account Statement of the AFS	€90698883	
	The 2020 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€88328124	
	The 2020 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€88328124	
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2016	88.0 %	
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2016	86.0 %	
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2016	59.0 %	
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2017	87.1 %	
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2017	84.6 %	
	B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2017	55.3 %	
	C. (a) Collection level of Rates in Appendix 7 of the AFS for 2018	88.7 %	
	C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2018	86.8 %	
	C. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2018	55.9 %	
	D. a) Collection level of Rates in Appendix 7 of the AFS for 2019	88.0 %	

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Topic	Indicator	Value	Comment
Finance: M1 to M4 Approved	D. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	89.0 %	
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	62.0 %	
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	77.1 %	
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	92 %	
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	75 %	
	A.1 Per capita total cost of settled claims for 2018	€6.82	
	A.2 Per capita total cost of settled claims for 2019	€7.63	
	A.3 Per capita total cost of settled claims for 2020	€4.75	
	IPB Insurance: Number of notified claims for 2018	37	
	IPB Insurance: Number of notified claims for 2019	38	
	IPB Insurance: Number of notified claims for 2020	54	
	IPB Insurance: Number of settled claims for 2018	34	
	IPB Insurance: Number of settled claims for 2019	22	
	IPB Insurance: Number of settled claims for 2020	32	
	IPB Insurance: Total cost of settled claims for 2018	€532047.63	
	IPB Insurance: Total cost of settled claims for 2019	€594587.85	
	IPB Insurance: Total cost of settled claims for 2020	€370425.42	
	Total cost of claims settled under excess for 2018	€0	no claims settled by OCC in 2018, 2019 and 2020
	Total cost of claims settled under excess for 2019	€0	no claims settled by OCC in 2018, 2019 and 2020
	Total Cost of claims settled under excess for 2020	€0	no claims settled by OCC in 2018, 2019 and 2020
	Self-insured: Number of notified claims for 2018	0	

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Topic	Indicator	Value	Comment
Finance: M1 to M4 Approved	Self-insured: Number of notified claims for 2019		0
	Self-insured: Number of notified claims for 2020		0
	Self-insured: Number of settled claims for 2018		0
	Self-insured: Number of settled claims for 2019		0
	Self-insured: Number of settled claims for 2020		0
	Self-insured: Total cost of settled claims for 2018		€0
	Self-insured: Total cost of settled claims for 2019		€0
	Self-insured: Total cost of settled claims for 2020		€0
	A. Overall central management charge as a percentage (%) of total expenditure on revenue account		12.68 %
	B. Total payroll costs as a percentage (%) of revenue expenditure		30.03 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget		€11203252
	Total payroll costs from Appendix 1 of the AFS for 2020 (including Salaries, Wages and Pensions)		€26523149
	Economic Development: J1 to J4 Approved	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2020 to 31/12/2020 per 100,000 population	
The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2020 to 31/12/2020			-34.0
A. The number of trading online voucher applications approved by the Local Enterprise Office in 2020 per 100,000 population			182.1424
B. The no. of trading online vouchers that were drawn down in 2020 per 100,000 population			66.7000
The no. of trading online voucher applications approved by the Local Enterprise Office in 2020			142
The no. of those trading online vouchers that were drawn down in 2020			52

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Economic Development: J1 to J4 Approved	A. The number of participants who received mentoring during the period 1/1/2020 to 31/12/2020 per 100,000 population	215.4924	
	The no. of participants who received mentoring during the period 1/1/2020 to 31/12/2020	168	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	